

## Global Online Store Entry Manual & FAQ

### **First, what information does the registered global sales seller need?**

- Your name
- Your email address
- Your personal mobile number
- Your company name
- Project name of the online store
- Business license photo and number
- Company logo

### **Second, what is the specific process of registering a global seller?**

- Click on the official website <http://seller.Uoolu.com> to register the seller account (click here)

- Select account type
- Fill in the name, email address and mobile phone number
- Select company type, fill in company name, address
- Fill in the project name that you plans to open the online store
- Fill in the business license number
- Upload business license photo

### **Third, what are the categories of registered accounts?**

### **What is the difference in the charges for different account categories?**

There are three types of online sales accounts available:

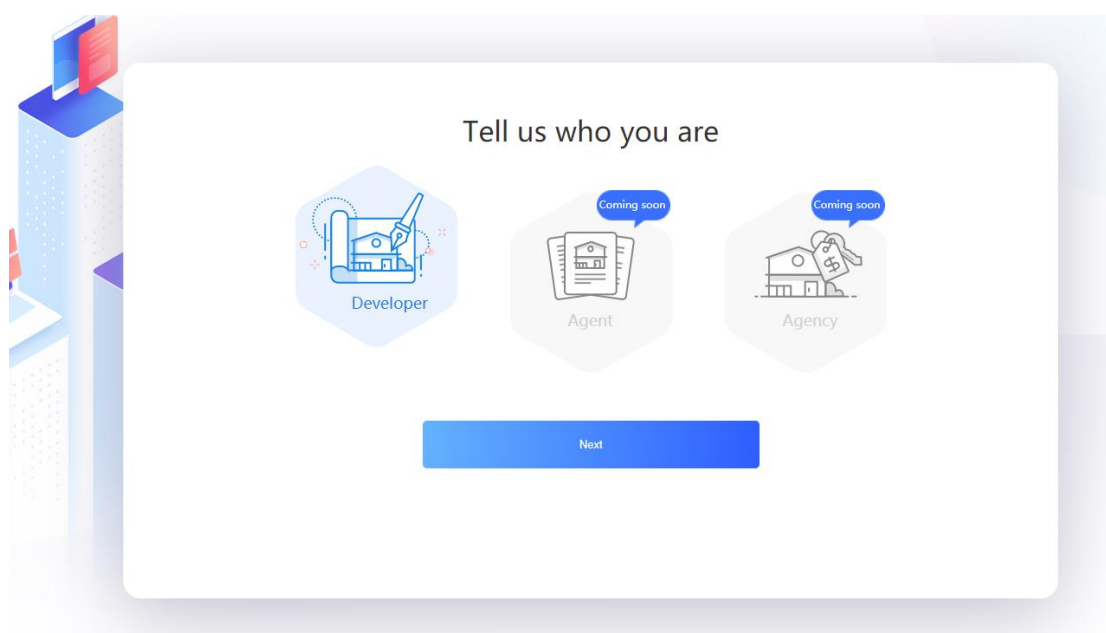
1. Developer version
2. Agent version
3. Agency version

Whether you are a company or an individual, you can complete your account registration and start selling through the global registration channel. The online store opened by the developer version is a single project online store. The online store opened by the agent is an online store based on personal brand promotion and listing sales. The online store opened by the agency is an online store serving team management and listing sales. Please consult Uoolu consultant for the fees of the three versions

## Fourth, the registration process guide

### 1. Choose your account type

There are three types of accounts available: the developer version, the agent version and the agency version. Currently, it supports the developer version. The agent and the agency version will be open soon.



### 2. Fill in the basic information

Follow the instructions on the page and fill in your name, email address and your personal mobile number.

## Open online store

1 Contact information      2 Company information      3 Submitted Successfully

\* Name

\* Email

\* Phone number

Next

### 3. Fill in company information

Select company type, fill in company name, address

Fill in the project name that you plan to open online store

Fill in the business license number

Upload business license photo

Upload company logo


## Open online store

1 Contact information      2 Company information      3 Submitted Successfully


\* Company type  Developer  Agent


\* Company name

\* Location

\* Project name  

\* Business license number

\* Business license  Require:  
1. business license positive  
2. The picture is clearly recognizable

\* Corporate logo  Require:  
1. Icon positive  
2. The picture is clearly recognizable

### 4. Submitted successfully

After submitting your personal information and company information, you will receive a reply from Uoolu consultant within 3 working days.

Please keep your mobile phone and email address open after submitting successfully, and make sure you can receive your phone or email normally.

## Open online store



### Submitted Successfully

Congratulations, you have successfully submitted your application information! Uoolu consultant will contact you within 3 working days. Please keep your mobile phone and email address open, thank you!  
If you have any other questions, you can leave us a message on the product page.

## Fifth, other common problems

1. In which countries can I sell my listings?

At present, there are 135 national sites including the United States, Canada, Mexico, the United Kingdom, France, Germany, Italy, Spain, Australia, Brazil, United Arab Emirates, Japan, South Korea, Russia, Thailand, and Vietnam. It also supports 13 languages including English, French, German, Spanish, Portuguese, Arabic, Japanese, Korean, Russian, Thai, and Vietnamese.

2. What should I do if I have not received a call or email from Uoolu consultant after 3 days of successful submission?

We provide you with the following contact options, you can choose:

- Call customer service hotline at 9:00 - 22:00 on weekdays
- Send an email to [service@uoolu.com](mailto:service@uoolu.com)

- Click “Request for Consultation” to submit your personal information and comments.
- Go to our Facebook, Twitter, Instagram and LinkedIn homepages and leave messages

**Any questions with opening store?**

Come to the help center to find the answer





- 1. What is the global online store?**  
A: Uoolu global online store provides a cross-border marketing and trading solution for developers. It provides online trading service tools and powerful back-end data analysis to help developers get accurate customers and achieve intelligent marketing.
- 2. What features does the online store of developer version include?**  
A: The online store of developer version are tailor-made for the developers, which includes VR real-life viewing, video viewing, online opening, electronic sandboxing, online sales control, IM online consultants, etc.
- 3. How to apply for online store of developer version?**  
A: Click the “Open online store” button in the navigation bar to enter the application page. Fill in the contact information and company information. Uoolu consultant will contact you within 3 working days after the submission.
- 4. What qualification documents are required for application?**  
A: You need to offer the developer company logo, business license and other qualification documents.
- 5. How do I pay for the online store of developer version?**  
A: You can submit an application or message online. Uoolu consultant will contact you to discuss the payment after that.

**Contact us**

+86 400 666 2316

service@uoolu.com

Consultation appointment

### 3. Will all the information I submit be publicly displayed?

After your online store is opened, as a brand promotion, your company's logo, name and location will be displayed. Additional information will only be used for internal qualification review. Uoolu ensures that your private information is fully protected and not fully public.

### 4. Can I change my information after submitting?

You can modify your information by going to the seller platform - personal center after the online store is opened. Or contact Uoolu consultant to help you make changes.

Please note that your email address is not allowed to be modified as a registered email address.

5. How do I pay for the fee after applying to open an online store?

By submitting an application or message online, Uoolu consultant will contact you to discuss the payment.